



Jeanet Pérez Rodríguez

WORK EXPERIENCE

ASSISTANT LECTURER – TRANSILVANIA UNIVERSITY OF BRASOV – 31/10/2024 – 28/02/2026 – BRASOV, ROMANIA

- Course: Communication & Organizational Behavior (Seminars)

CUSTOMER SERVICE REPRESENTATIVE – 08/2010 – 10/2022 – SANCTI SPÍRITUS, CUBA

-Call Center management
-Customer complaints management
-Customer satisfaction evaluation

HUMAN RESOURCES SPECIALIST – COPEXTEL CORPORATION SA – 04/2004 – 07/2010 – SANCTI SPÍRITUS, CUBA

-Candidate recruitment and selection
-Staff training
-Work environment evaluation

ASSISTANT LECTURER – UNIVERSITY OF SANCTI SPÍRITUS JOSÉ MARTÍ PÉREZ (UNISS) – 02/2007 – 02/2010 – SANCTI SPÍRITUS, CUBA

-Organizational Psychology
-Social Psychology
-Organizational culture
-Developmental Psychology
-General Psychology

HEALTH PSYCHOLOGIST – MENTHAL HEALTH CENTER – 09/2000 – 08/2003 – CIENFUEGOS, CUBA

LANGUAGE SKILLS

Mother tongue(s): **SPANISH**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

EDUCATION AND TRAINING

01/2024 – 01/2024 Brasov, Romania

WORKSHOP: MIXED METHODS IN EDUCATIONAL AND SOCIAL SCIENTIFIC RESEARCH Transilvania University of Brasov

10/2019 Havana, Cuba
COURSE: THE DEVELOPMENT OF LABOR COMPETENCIES FOR THE EXCELLENCE OF THE ORGANIZATIONAL PERFORMANCE University of Havana

10/2023 – CURRENT Brasov, Romania
PH.D. STUDENT IN SOCIOLOGY Transilvania University of Brasov

12/2009 – 12/2012 Havana, Cuba
MSC. IN MANAGERIAL BEHAVIOUR AND ORGANIZATIONAL DEVELOPMENT University of Havana

Santa Clara, Cuba
BSC. IN PSYCHOLOGY Central University Martha Abreu of Las Villas

19/03/2026 – 20/03/2026 Brasov, Romania
LEVERAGE TRAINING SCHOOL Transilvania University of Brasov

● **SKILLS**

Microsoft Office | Microsoft Word | Microsoft Excel | Microsoft Powerpoint | Social Media

● **CONFERENCES AND SEMINARS**

26/06/2024 – 27/06/2024 Brasov, Romania
Doctoral Conference DOCO-2024

Write here the description...

24/10/2024 – 25/10/2024 Bucharest, Romania
International Conference Intersections2024: Structures and Flows. Exploring Multiplexity in Contemporary Sociology

12/06/2025 – 13/06/2025 Brasov, Romania
Doctoral Conference DOCO-2025

24/06/2026 Brasov, Romania
Doctoral Conference DOCO-2026

● **PROJECTS**

01/2025 – CURRENT
Global Mental Health Project

01/01/2024 – CURRENT
IoT-based intelligent room air quality monitoring and temperature control system
