



# Jeanet Pérez Rodríguez

**Date of birth:**      **Nationality:** Cuban

**Address:** 500068, Brasov, Romania (Home)

## WORK EXPERIENCE

**ASSISTANT LECTURER – TRANSILVANIA UNIVERSITY OF BRASOV** – 31/10/2024 – 28/02/2026 – BRASOV, ROMANIA

- Course: Communication & Organizational Behavior (Seminars)

**CUSTOMER SERVICE REPRESENTATIVE** – 08/2010 – 10/2022 – SANCTI SPÍRITUS, CUBA

-Call Center management  
-Customer complaints management  
-Customer satisfaction evaluation

**HUMAN RESOURCES SPECIALIST – COPEXTEL CORPORATION SA** – 04/2004 – 07/2010 – SANCTI SPÍRITUS, CUBA

-Candidate recruitment and selection  
-Staff training  
-Work environment evaluation

**ASSISTANT LECTURER – UNIVERSITY OF SANCTI SPÍRITUS JOSÉ MARTÍ PÉREZ (UNISS)** – 02/2007 – 02/2010 – SANCTI SPÍRITUS, CUBA

-Organizational Psychology  
-Social Psychology  
-Organizational culture  
-Developmental Psychology  
-General Psychology

**HEALTH PSYCHOLOGIST – MENTHAL HEALTH CENTER** – 09/2000 – 08/2003 – CIENFUEGOS, CUBA

## LANGUAGE SKILLS

Mother tongue(s): **SPANISH**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>ENGLISH</b>	B2	B2	B2	B2	B1
<b>PORTUGUESE</b>	B1	B1	B1	B1	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

## EDUCATION AND TRAINING

19/03/2026 – 20/03/2026 Brasov, Romania

**LEVERAGE TRAINING SCHOOL** Transilvania University of Brasov

01/2024 – 01/2024 Brasov, Romania

**WORKSHOP: MIXED METHODS IN EDUCATIONAL AND SOCIAL SCIENTIFIC RESEARCH** Transilvania University of Brasov

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10/2019 Havana, Cuba

**COURSE: THE DEVELOPMENT OF LABOR COMPETENCIES FOR THE EXCELLENCE OF THE ORGANIZATIONAL PERFORMANCE** University of Havana

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10/2023 – CURRENT Brasov, Romania

**PH.D. STUDENT IN SOCIOLOGY** Transilvania University of Brasov

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12/2009 – 12/2012 Havana, Cuba

**MSC. IN MANAGERIAL BEHAVIOUR AND ORGANIZATIONAL DEVELOPMENT** University of Havana

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Santa Clara, Cuba

**BSC. IN PSYCHOLOGY** Central University Martha Abreu of Las Villas

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## ● **SKILLS**

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Microsoft Office | Microsoft Word | Microsoft Excel | Microsoft Powerpoint | Social Media

## ● **CONFERENCES AND SEMINARS**

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12/06/2025 – 13/06/2025 Brasov, Romania

**Doctoral Conference DOCO-2025**

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26/06/2024 – 27/06/2024 Brasov, Romania

**Doctoral Conference DOCO-2024**

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24/10/2024 – 25/10/2024 Bucharest, Romania

**International Conference Intersections2024: Structures and Flows. Exploring Multiplexity in Contemporary Sociology**

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## ● **PROJECTS**

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01/2025 – CURRENT

**Global Mental Health Project**

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01/01/2024 – CURRENT

**IoT-based intelligent room air quality monitoring and temperature control system**

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